

**Forest of Dean Health Forum
West Dean Centre, Bream
Tuesday 2nd February 2016 – 7.00-9.00pm**

Minutes

Present: Present:

Linda Vaughan - secretary	Albert Weager –Chair
Di Martin – committee	Tim Fretter – FVAF
Jan Baynham – committee	Tony Midgley – Friends of Lydney Hospital
Roger James – West Dean PC	Mary Thurston – Friends of Lydney Hospital
Barbara Jenkins – Public	Ann Sargent - Public
Peggy Jordan – Public	Gill Smith - Public
Mary Matthews – Bream Ladies	Dr Peter Jackson – Governor GRHNSHT
Hilary Bowen – Public	Steph Bonser – SWAST (South West Ambulance Service)
Lynn Sterry - Cinderford TC	Farooq Ismail – 2Gether Trust
Lynn Teague – FOD CAB	Jane Lloyd – Village Agent
Doug Battersby – Public	Terry Hale – FODDC/Newland PC
Jane Hamilton – Great Oaks	Andrew Telford – 2Gether Trust

1. Welcome and Introductions

The Chair welcomed all attendees and introduced our Speaker

2. Apologies:

Hannah Williams – Health and Social Care Commissioning Manager - apologies – unable to attend

Dr Helen Miller, Hannah Williams, Melanie Getgood, Dr Martin Gibbs, Gillian Warden-Heggie, Jim Rollinson, Anna Rarity, Sue Dubois

3. Speaker: Andrew Telford – Community Services Manager - 2Gether NHS Trust

Andrew explained that there has been a major redevelopment at the Colliers Court site which has meant that all services have been relocated there. The site now houses: Learning Disabilities, Independence Trust, Integrated Care Teams, Outreach teams, Recovery Teams, Acute Teams, Older Person's Teams and Children's Services. Community MH nurses are located in GP surgeries.

Patients can self-refer to Let's Talk and there is improved access to psychological therapy and Cognitive Behavioural Therapy group work. The aim is to reduce hospital admissions whenever possible. Evidence shows that people make a better recovery at home and in the community.

The inpatient facility is at Charlton Lane in Cheltenham. There is no inpatient facility in the Forest.

Children's and Young Persons up to the age of 18 are seen for problems such as ADHD (Attention deficit hyperactivity disorder) ASD (Autism spectrum disorder) and self-harming. At 18 years of age children have to be transferred to adult services but there can be an overlap up to 21 if deemed necessary. The Children's Act applies up to 18 but after that there is no control over wrong decision making and this can be detrimental. Recovery rates are much better now but there is increasing anxiety in young children.

The OOH services has 24 hour crisis intervention and can also be accessed by the Ambulance Trust. Can be difficult to ascertain if problem is mental health, substance misuse, physical illness or severe emotional distress. From April the Mental Health Assessment Records System will cover Gloucestershire and will help provide background information on the patient's mental health and help the police and ambulance service.

Transport to Colliers Court can be provided by volunteers.
The building has been greatly approved and there is a very large car park.
CQC report was good but feedback from friends and family is more useful.
The official opening of the redeveloped site at Colliers Court will be on 6th April 2016.

It was agreed to invite the Children's and Adolescent Mental Health Service (CAMHS) to a future meeting.

4. Matters Arising

There is a three month consultation process for health services in the Forest. It is important to put forward your views and ideas in order to have any influence on the decision making. Please contact:

www.gloucestershireccg.nhs.uk/ForestHealth-YourSay or telephone 0300 421 1594

5. News Updates and correspondence

- TTIP – letter from Mark Harper – circulated
- Problems with supplies of medication highlighted that some medication is in short supply from the manufacturers

6. Chair's report – attached as an addendum

7. Treasurers Report- Balance £823.01 as at 02.01.2016

Cheque received from Co-operative Community Support Fund for £250.00

8. Members Reports

- The local fire brigade are doing FREE, ‘ Safe and well visits’’. This entails a member of the fire services coming out to your home and giving advice on safety issues. They can check your fire alarms and if they find they are not working or you do not have any, they can supply and fit them free of charge. This is a wonderful opportunity to ensure your home is as safe as possible and get up to date smoke alarms fitted free. If anyone wishes to use this service please ring **0800 180 4140 to make an appointment.**
- Community Fun Day on 17th February at Cinderford Rugby Club. Meet others in your community to find out what is happening in your local area. Agencies and groups include HOPE, Warm & Well, Forwards, CAB, Learn Direct and others. For more information call Amanda or James on 01452 726951.
- Interviews are taking place shortly for new Chief Executive to Glos Hosp NHS Foundation Trust as Dr Frank Harsent is retiring. There will be other changes to the board later this year including a new chair when Claire Chilvers steps down.
- Update: New CEO for Glos Hospitals NHS Trust is Deborah Lee. *Deborah is currently the Chief Operating Officer and Deputy Chief Executive at University Hospitals Bristol NHS Foundation Trust. She qualified originally as a nurse, before returning to university to read economics and subsequently gained an MBA from Bristol Business School. Deborah started her NHS management career in 1990 and has worked in acute, primary and community sectors, holding board appointments in three different commissioning organisations before joining University Hospitals Bristol NHS Foundation Trust.*

- Mandy Hampton, who was the matron of Dilke and Lydney, has taken up an administration post and so Michelle Slater and Karen Williams are looking after Dilke and Lydney respectively and reporting to the matron at Tewkesbury.
- Lynn Sterry reported that she thinks the text message system to remind patients of their appointment is a good idea but the text needs to state which hospital the patient should attend in order to ensure patients go to the correct hospital.
- The travel cost scheme is causing hardship because of the delay in being reimbursed. Claim forms have to go to the DWP at Newcastle to be approved before being sent back to Gloucester and then payment being made to the patient. Reports of delays of several months resulting in patients not bothering to claim and sometimes not attending their appointment.
- Stephanie Bonser- Operations Manager for South Western Ambulance Service explained the changes to Specialist Paramedic role as follows:

The Specialist Paramedic role (formerly ECP) is under review to ensure consistency in the role and ensuring that they are all able to deliver the same high level of Urgent Care. Due to our reduced numbers across SWAST, although there are a cohort completing training at present, the SPs that we have are being reviewed to ensure that we are able to provide 24/7 SP availability across each area. So Gloucestershire will potentially have two 24/7 SP Rapid Response Cars. As you are aware the SP role provides advanced wound care, additional antibiotic, analgesia and other medicines and liaises with the Single Point Of Clinical Access (SPCA) to arrange on-going care in the community and in local community beds. The SPs will be able to offer additional clinical triage to our paramedic colleagues who in addition are receiving additional wound assessment and Patient Assessment and Clinical Reasoning (PACR) skills and training.

9. Future meetings:

- March 1st – Childrens’ Services – Barnardos
- April 5th – Open Forum – “Getting it Right” your chance to ask about services with Commissioning Group, Hospitals Trust, Ambulance Trust and others

10. AOB – Nil

Addendum

Chair's Report to the Forest of Dean Health Forum 2-02-16

On Jan 20th. The chair and secretary (Linda Vaughan) visited the new community hospital at Tewkesbury as members of a visit organised by Gloucestershire CG.

This was a very interesting and informative morning and we were all made very welcome.

The Forum committee is planning a significant healthcare event for July 2nd. This will be held at The Lydney Community Centre, 1100 > 1500. Dame Janet Trotter, Lord Lieutenant of Gloucestershire, has agreed to open the event.

South West Ambulance service will be present and the chair and secretary are visiting the acute hospitals trust, to discuss how it may contribute to the day.

The committee is seeking to make this more than a 'sit and listen' event.

Members' views on what they want to see there will be most welcome.

The chair's attendance at recent meetings have discovered that there are still difficulties around 'patient flow' in the acute hospitals. This is impacting on the ability of EDs to admit patients, patient safety and on the ambulance service.

There has been a rise in the number of patients with respiratory and circulatory diseases. The CCG is investing over half a million pounds in primary care, to manage COPD (Chronic Obstructive Pulmonary Disease) as part of a series of admission avoidance schemes. These schemes are important efforts to reduce the demand on Emergency Departments, which are still short of middle grade doctors.

Emergency Care Practitioners are no longer being trained/recruited. Existing ones are being reclassified as advanced paramedics.

Concerns remain around the Out of Hours doctors service, there is a shortage of nurses and doctors for some shifts.

Albert Weager