

**Forest Health Forum**  
**Tuesday 5<sup>th</sup> May 2015 – 7.00-9.00pm**  
**West Dean Centre, Bream**

Minutes

Present:

Albert Weager – Chair	Di Martin – Committee
Linda Vaughan - Secretary	Barbara Watkins
Judy Gazzard	Emily Toomer – Independence Trust
Hilary Bowen	Clive Elsmore – Coleford Town Council
Peggy Jordan	Eileen Elsmore - Coleford Town Council
Jane Lloyd – Village Agent	Tim Fretter – FVAF
Jackie Jenkins – Comm Manager Forest	N Farr – Glos Care Services
Chrissie Johnson – Glos Hosp Trust Governor	Julie Symonds – Glos Care Services
Amanda Dalley – District Nursing Chepstow	Sue Field – Glos Care Services
Margy Fowler – Glos Care Services	Katrina Rowlands – Divisional Nurse (Monmouth and Newport)

**1. Welcome and Introductions**

Albert Weager welcomed the attendees and the speakers.

**2. Apologies**

Jenny Green, Lena Maller, Jan Baynham, Terry Hale, Carolyn Hewlett, Roger James, Fiona Woodroffe, Lynn Teague

**3. Speakers**

Community Teams/Rapid Response covering the Forest of Dean

**Sue Field Director of Transformation and Unscheduled Care**

**Julie Symonds – Urgent Care Lead**

Sue and Julie gave a very informative presentation which included details of the Central Hub for community services which involves health and social care, the third sector and community hospitals.

The challenges include the ageing population, dementia and bariatric patients. There is also a crisis in nursing, and skills, competence and training need to be reviewed to meet the growing needs in Gloucestershire.

The service aims to provide care for families and carers as well as patients.

Aims:

- Reducing unnecessary hospital admissions
- Spending less time in hospital
- Caring for them where they recover best – at home wherever possible
- Enabling them to have care at a time to suit them
- Maintaining their independence for as long as possible.

It was noted that our community hospitals are well used with an occupancy of 92-97%

**Margy Fowler** explained how the community teams work with a referral centre to help and to signpost patients and professionals.

Access via:           Local referral centre -           01594 820584  
                          Customer services GCC -       01452 425000  
                          Via GP

Julie explained the Rapid Response Service which went live in October 2014. This operates 24 hours a day, seven days a week to provide urgent care in the community. There is a 1 hour response time.

Access No:           0300 421 0300

There is a High Intensity Element which provides a higher level of care and works alongside the Rapid Response Service. It is operational from 8.00am to 10.00pm.

Website: [www.glos-care.nhs.uk](http://www.glos-care.nhs.uk)

[Presentation attached to email.](#)

#### **Aneurin Bevan Health Board – Welsh perspective.**

#### **Aims are the same as the Gloucestershire Community Teams**

**Katrina Rowlands**, Lead nurse from Monmouthshire covering cross border patients gave the Welsh perspective. She explained that they are involved in providing tools for District Nurses who are striving towards an Integrated Service. North and South Monmouthshire each have an integrated team who are managed by a Social Worker in the South and an Occupational Therapist in the North. Chepstow hospital is being developed as a Hub. It is again aiming to put patient needs central with assessment tools for health and social care in place.

#### **Amanda Dalley – District Nursing Chepstow**

Amanda explained that the service covers the cross border areas such as Sedbury, Tutshill, St Briavels, Redbrook, Woolaston and is dependent upon whether you are registered with a Welsh GP or and English one.

[Presentation attached to email.](#)

#### **4. Notes of April 2015 meeting**

Approved and signed off.

#### **5. Matters Arising**

Albert explained that his reference to avoiding “conflict of interest” from the King’s Fund report was in relation to co-commissioning and the increasing involvement of GPs with the Clinical Commissioning Group.

**Defibrillators.** Tim Fretter explained that in order to open the box to get the machine out, you just need to ring the emergency number and you will be given a code for the digital lock. Some of the training was well attended but some was not.

**The Chemo bus** has been back to the Dilke despite Frank Harsent saying that there was not enough demand for it to be there on a regular basis.

## **6. News Updates and correspondence**

### **Healthwatch Gloucestershire have published their report on GP patient experience**

<http://www.healthwatchgloucestershire.co.uk>

- Clive Elsmore reported that the bus service suggestions have now been fed into the system and are being explored.
- Albert has been involved in hospital inspections and has been talking to patients. The inspectors were impressed with community hospitals but not so impressed with the food delivery process to the ward visited in Cheltenham. Lydney was visited last week prior to CQC inspection. He reported that patients would appreciate being informed of how long they might be waiting in the MIU at Lydney.
- There will be a screening day at the Forest College for congenital heart problems that have not been detected but could cause fatalities. This will be during the October half-term.
- Margy Fowler reported that the CQC inspection could involve any service and any team. Margy Fowler was asked if there was a list of clinics at the community hospitals and she agreed to forward this with the warning that things can change frequently.
- Chrissie Johnson, GRH FOD Governor, reported that GRH now appear to be asking patients if they would like to be seen in community hospitals when possible, and it was reinforced that patients need to ask if they can be seen locally when they are referred by their GP.

## **7. Treasurers Report - not available**

## **8. Members Report - none**

## **9. AOB**

**Next meeting: Tuesday 2nd June 2015**

**Hear & Treat, See & Treat – South Western Ambulance**