

Forest of Dean Health Forum
West Dean Centre, Bream
Tuesday 4th July 2017 – 7.00-9.00pm

Minutes

Albert Weager – Chair	Linda Vaughan – Secretary
Hilary Bowen – Gov 2Gether Trust	Doug Battersby - Public
Jackie Jenkins – Comm Manager GCS	Neil Moffat – Gloucestershire Care Services
Peggy Jordan – Public	Marie Fraser-Griffiths – Friends LDH
Steve Longton – Friends LDH	Jackie Longton – Friends LDH
Caroline Smith – GCCG	Chrissie Johnson – Public
Mary Matthews - Bream Ladies Group	Susan Field – GCS
Bren Mcinerney – Speaker	

- 1. Welcome and Introductions** – The Chair Welcomed everyone and introduced the Bren Mcinerney, who has spent 17 years volunteering in the community, working to support better engagement locally and nationally.
- Bren began by explaining his involvement with various bodies including the National Institute for Health and Care Excellence (NICE) and the Care Quality Commission (CQC). His views were personal ones and not that of any organisation.

Bren's aim is to find out what is really important to people, not just the organisation and to report his findings to local and national teams responsible for the quality of care we receive. The Care Quality Commission (CQC) asked him to join their team of Experts by Experience programme board to look at how the national inspection teams include people with lived experience of health and social care are involved in local inspections across England. His overall passion is to enable better connection with the people on the ground. To this end he has been on CQC inspections in Hospital, Care Home and GP Practice Settings. He stressed that he feels it is important to stick to values and principals.

The CQC regulate Health and Social Care and can visit Hospitals, Care Homes, GPs and Prisons unannounced if appropriate. Every organisation in England delivering healthcare services has now had at least one planned visit and so in future they will not be done as often except where there are concerns. Dentists have been visited but are not currently rated.

He feels that Whistle Blowing is not always working well enough and has concerns over the support available for Whistle Blowers once they speak up. There are lots of initiatives being introduced but the CQC Annual Statement of Care Report did state that adult social care was at tipping point.

The Experts by Experience is currently managed by two organisations who are Remploy and Choice Support but posts could change and also become community development roles. He thinks that here is still more to be done to connect and utilise the assets and expertise in the community. Cross border issues are also being addressed.

There is a significant meeting on 7th November which will bring together Chairs and Chief Executives down to a local level.

Bren offered to ask someone from the CQC to talk at one of our meetings.

Contact details: brenmcinerney@hotmail.com
07940 045770

3. **Apologies:** Di Martin, Julie Burlow, Dr Martin Gibbs, Lynn Sterry, Roger Sterry, Jan Baynham, Mary Thurston, Angela Davies, Mel Preston, Lynn Teague, Shaun Stammers.

4. Matters Arising

- The Ambulance Service is to have more Advance Paramedic Practitioners and there have been 13% more people kept at home.
- Lydney Hospital X-ray is now operational.
- A card has been sent on behalf of the Forum to Dr Peter Jackson to thank him for his help and support over the years.

5. News Updates and correspondence

Work on the future of the Forest Hospitals and Health Services is continuing and will be out to consultation later in the year.

In response to queries the CCG has explained that they have produced a Forest of Dean Case for Change paper that is being presented to the Gloucestershire Care Services Board at their meeting in Coleford. You may have seen the article in the Forest Review this week and just for clarity, please note that this paper does not launch the public consultation as mentioned in the article. In response to the Case for Change, Gloucestershire Care Services will be developing a Strategic Outline Case which will form the basis of any such consultation this Autumn.

The 44 National Sustainable Transformation Partnerships are at very different stages and is it important that Egos are put aside for the greater good of the community. Reforms are essential to counteract the £226m deficit that would be the result of continuing without change.

6. Chair's report
Attached

7. **Treasurers Report**- Balance as at 2nd June - £952.99
West Dean Council has awarded the Forum a grant of £250 – thank you.

8. Members Reports - Nil

9. AOB

Please note that there is no meeting in August.

Next meeting on September 5th – speakers will be from Evolving Communities (Healthwatch) and Debra Clark from the Patient Experience Improvement team

AGM on October 3rd – speaker from Care Services

Chair's Report To The July Meeting

Following the June meeting I contacted the CCG about the continuance of local representation on various groups, which had been cancelled by the new Healthwatch provider.

I have now been invited to resume attendance of the A&E Delivery Board and will attend its next meeting on July 10th. As a public representative.

Linda, our secretary, and I are attending a 'Safer Patient' event at Sanger House on July 14th.

The chair of Healthwatch Gloucestershire, Chris Graves, has invited people for tea and cakes in Gloucester on July 18th.

I have been invited to attend a NEWS 2 (National Early Warning Score) event on Sept 28th. In Bristol.

I attended the June quarterly meeting of the countywide Blood Transfusion meeting, as its patient representative. Eleven serious incidents were reported, fortunately no patient was harmed, but some education is needed on some wards. Smart Care within the hospital trust is still being developed and is unable, yet, to manage the complexities involved with transfusions. GPs are being advised that anaemic patients needing an IV I (Intravenous Iron) transfusion, can have this in the community rather than attending the acute hospital. The STP was mentioned and it was the hope that provision by need would be ensured.

Albert Weager 040717