

Forest of Dean Health Forum
West Dean Centre, Bream
Tuesday 4th June 2019 – 7.00-9.00pm

Minutes

Present:

Albert Weager – Chair

Jim Spiers – Treasurer

Doug Battersby - Public

Chrissie Johnson – Public

Michele Slater – Snr Sister Dilke

Linda Vaughan – Secretary

Jackie Jenkins – GCS

Hilary Bowen – 2G Governor

Ruth Wadley – Newent TC

Ruth Keeble – Great Oaks Hospice

Welcome and Introductions.

Speaker: Julia Butler-Hunt - Healthwatch

Julia explained that Healthwatch are Independent Champions for Health and Social Care who are there to listen to feedback on services. They are represented on Boards such as the Health and Wellbeing Board and the Cross Border Network. They are commissioned by Gloucestershire County Council.

They are described as a “critical friend” who can challenge and scrutinise and consist of a team of 4 plus volunteers.

Some examples of their involvement include:

- End of Life Care - the need to gather information.
- Mental health provision.
- Long Term Plan – look at what people want locally.
- Groups such as LGBT, children, Chinese Community.

They want to listen to as many groups as possible and need more volunteers especially in the Forest.

Next year they will be concentrating on:

- Mental Health – look at what comes out of the survey.
- Children and Young People moving from child to adult services.
- Social Isolation – Care Home Residents can still be lonely- listen to what they need.
- Drug and Alcohol Services.
- Ophthalmology – the length of wait for appointments and follow up.

Feedback can be by internet, Free phone number or email, Voluntary Care Services and Citizens Advice. Tel: 0800 6525193 Email: info@healthwatchgloucestershire.co.uk

Apologies: Cheryl Haswell, Lynn Sterry, Di Martin, Ingrid Barker, Paul Roberts, Candace Plouffe, Peggy Jordan, John Simister, Zac Arnold.

1. Matters Arising from minutes of May 2019 -Nil

2. Chair's report – attached.

Albert gave his report and noted that Caroline Smith convenes the Cross Border Group for the CCG and the Integrated Locality Board need to ensure that Cross Border issues are fair.

The Integrated Locality Boards will be very important in determining the services for the Forest and leadership will be key.

3. Treasurers Report - £935.50

4. Members Reports and Questions

The Complex Care at Home scheme has had 43 referrals. They are still recruiting for a Therapist and Community Dementia Nurse but it is early days for outcomes.

Gary Deighton, who is the Healthy Lifestyle Coordinator, has responsibility for the Community Wellbeing Service which has taken over the Village Agent role. Linda to ask him to speak about his dual role at a meeting.

Julia is looking at Sensory Impairment across the county. Linda outlined the work of Forest Sensory Services and will put her in touch with Jackie Frost.

5. Future meetings: to be confirmed

6. Chair's Report to Forest Health Forum 04/06/19

Weds. May 8th. Attended a 2Together event in Barnwood on 'Our Place- a Sustainable Future' accompanied by secretary, Linda Vaughan and Forum member, Hilary Bowen.

15/05 ILP cancelled.

21/05 A&E DB at Sanger House. De brief from the Urgent and Emergency Care summit on Aril 29th.

Discussion took place and three key themes emerged as immediate priorities;

- 1) Identify opportunities to enhance Positive Decision making across Urgent and Emergency Care.
 - 2) Develop Home First policy, reducing reliance on bed based pathways.
 - 3) Enhance Streaming & signposting at ED front door.
- Supporting actions were identified to ensure delivery of these objectives